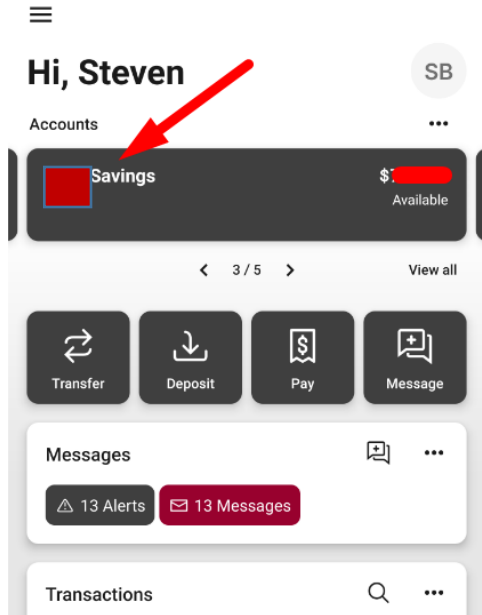


Renaming Accounts

Accounts can now be renamed in the mobile app, similar to the way they can be renamed in NetTeller. No matter where the renaming happens, it's reflected in both applications.

In the mobile app: Select the account along the top of the screen. Then select **Settings** and then **Rename**.

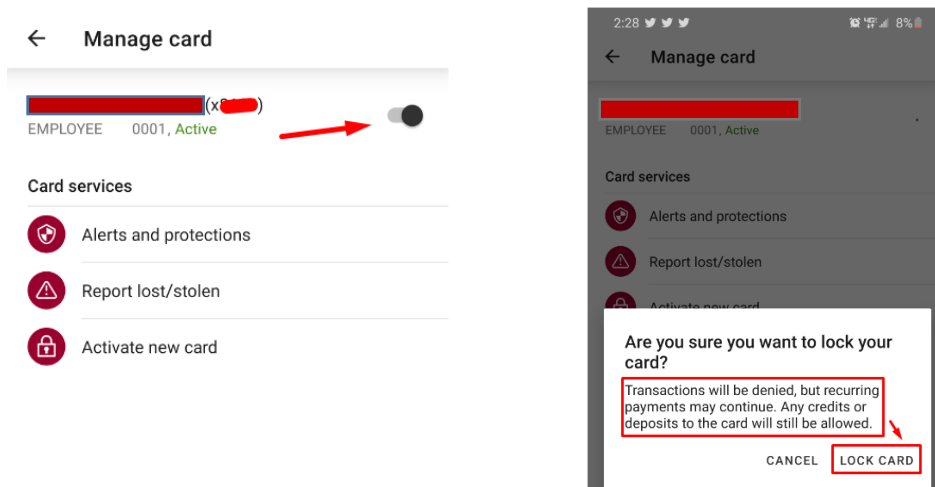


Locking a Debit Card

App users can lock their debit card at any time. You may want to lock your debit card if:

- The card has been compromised
- The card is lost
- The added security of keeping the card locked at all times until needed

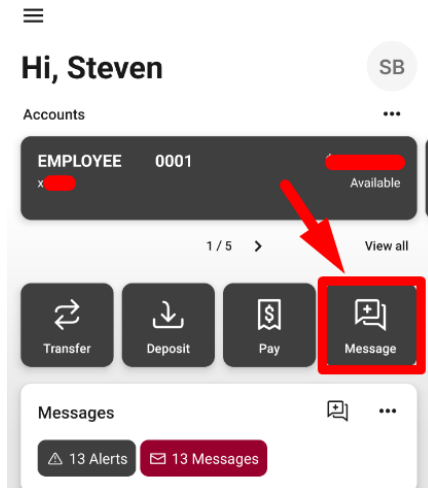
To lock a debit card: Go to **Home screen/Card Management**. Select the card, then slide the button to **OFF** position, then select **LOCK CARD**. **Please Note:** A card can be locked and unlocked at any time, as many times as needed.



Messaging

Mobile app users can now contact our Digital Services support team securely with the direct messaging feature. To access this feature, use the **Message** button to start a text-style conversation. Members of the Digital Services team will be alerted that a message has arrived and will respond via the same messaging service.

What if you have a question for our lending team and not an online banking/mobile app support issue? Our in-app messaging is set up so that members of our lending departments can answer questions via the same secure messaging system.



Organizing the Dashboard

Mobile app users can organize the dashboard (home screen) to fit their needs.

In this example, the **Messages** section has been moved near the top of the dashboard. Message updates and replies are seen as soon as the app is opened. To organize the dashboard select **Organize Dashboard** at the bottom of the home screen.

